

Jakobi Hardy

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EDUCATION

Texas Tech University , Lubbock, TX <i>Bachelor of Business Admin., Information Technology</i>	August 2024
Texas Tech University , Lubbock, TX <i>Master of engineering, computer science</i>	May 2026

Technical Skills

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|-------------------------|-------------------------|------------------|
| • Business Intelligence | • Front-end Development | • Python |
| • Data mining | • SQL | • Power BI |
| • HTML | • Tableau | • Data Analytics |

Certifications

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| • IBM Data Analytics with Excel and R 2025 | • Microsoft Front End Developer | • Microsoft Office |
| • IBM Data Science 2025 | • Microsoft Power BI Data Analyst | |

WORK EXPERIENCE

HCL Technologies , Frisco, TX <i>SAP Tester Apprentice</i>	September 2022 – June 2023
<ul style="list-style-type: none">• Diagnosed daily scripts and reports by identifying up to 30 errors daily. Reducing error percentage by 25%• Improved weekly to monthly long scripts to decrease the probability of malfunction by 50%.• Collaborated with team members to look over 50 – 100 front-end Scripts daily.	
Thomson Reuters Corporation , Eagan, MN <i>Digital Marketing Specialist Intern</i>	May 2023 – August 2023
<ul style="list-style-type: none">• Inspected senior member's monthly reviews for web page checkups over 100+• Implemented day-to-day client check software increasing meeting efficiency by 20 minutes daily• Front-headed companywide versatility efforts increasing revenue by \$10,000	
Torchy's Taco , Lubbock, TX <i>Back-of-House Lead</i>	October 2022 – current
<ul style="list-style-type: none">• Frequently checks the Temperature and quality of various equipment.• Making customizing and fulfilling orders when needed• Overseeing and ensuring the cleanliness of employees and making sure employees are on task correctly.	

PROFESSIONAL DEVELOPMENT

Scovell Business Leadership Program , Lubbock, TX	August 2022 - 2024
<ul style="list-style-type: none">• International study abroad – business immersion experience in Malaysia and Singapore• Consulted for 5 local non-profit companies increasing e-commerce viewer retention by at least 35%• Attended weekly conferences learning from C-suite guest speakers about businesses operation	



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